

re•think
sustainable solutions



**LET'S
NOT
ADD
TO
THIS!**



dams 

As an ethical and conscientious furniture manufacturer, we recognise our responsibility to the environment, and reducing our impact on it. This responsibility extends to our customers, dealers, and partners, and we recognise that reducing our carbon footprint reduces the footprint of anyone who works with us.

We continually strive to become ever more sustainable and, as part of our ongoing work for the environment, we are pleased to present our newest sustainability initiative, **re.think**.

Over **12,000** items returned for reuse or recycling.



In future sustainability

Our commitment to re-invest all of the profit generated through re.think will allow us to continue to innovate, creating new sustainability measures and ensuring a more responsible future for our sector.

What are the benefits?

Through re.think, not only can we help to reduce our partners' carbon footprint, but we can help to reduce the costs and hassle associated with the handling of waste or old furniture. Additionally, through the scheme, participants receive annual certificates, which detail their total CO₂ saving and the amount of waste saved from landfill. As an added bonus, dealers and customers can help to support charitable organisations through our re.use scheme.

Why join re.think?

By signing up for our re.think initiative, our dealers gain a fantastic, unique selling point that gives them an edge in the office furniture market and provides extra reassurance to their customers.

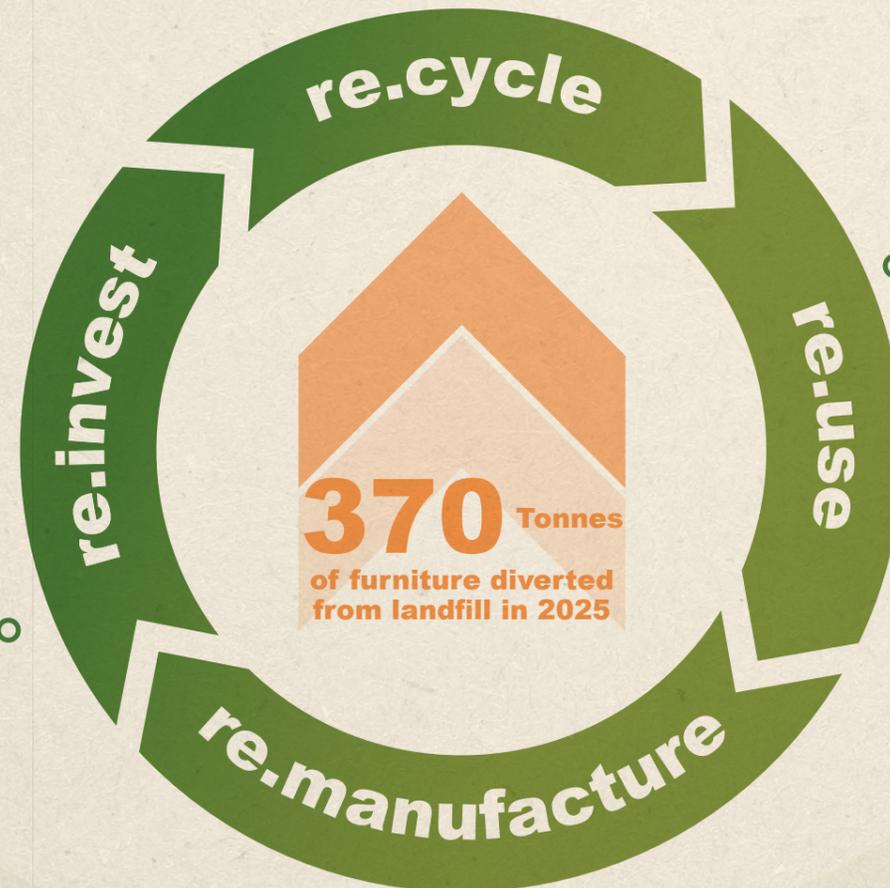
There are four pillars of re.think, which form the core principles of how the initiative operates.

These four principles are **re.cycle**, **re.use**, **re.manufacture**, and **re.invest**.

Packaging waste and furniture

The Waste Packaging Recycling Scheme intercepts packaging waste streams and segregates each stream for comprehensive recycling.

Our Furniture Recycling Scheme ensures that every part of office furniture can avoid landfill by completely disassembling each product, then recycling each of the various materials used in the product.



Packaging and furniture

The re-use of packaging, and finding new homes for unwanted seating and office furniture, is another method of avoiding landfill. Packaging that can be reused is segregated and quality checked at the re.think depot, and then put back into the production process.

Furniture in good condition that is collected for recycling can instead be donated to charitable organisations.

Furniture that can be remanufactured

Products such as chairs can be completely stripped down, and key components can be replaced, re-upholstered, and cleaned.

Wooden furniture can also be remanufactured in many ways. For example, desks can be cut down to make a smaller size desk or a locker from a pedestal.



Waste Packaging Recycling And Re-Use Service



Our waste packaging recycling and reuse scheme forms a major part of two pillars of our re.think sustainable solutions programme. This service enables our customers to easily dispose of unwanted packaging material in a manner that is not only low cost and hassle free but, most importantly, is sustainable and environmentally-friendly.

In order to be recycled correctly and efficiently, waste packaging is separated into four streams of particular materials.

The four waste streams are:

- **Cardboard and Paper (RCY-01)**
This can be any type of cardboard, catalogues, and brochures
- **Plastic Packaging and Shrink Wrap (RCY-02)**
This can be the plastic used to wrap products; shrink wrap, bubble wrap, chair bags, blue foam edge protector
- **Foam Pedestal Corners (RCY-03)**
These are the foam corner protectors found in our pedestal packaging
- **Wooden Corner Packaging (RCY-04)**
The heavy duty MFC and cardboard corner protection found in furniture products

How it works

By joining the scheme, you will be able to purchase subsidised waste bags to collect and segregate your waste into the above categories. Dams will then collect the waste on a back load during delivery, returning it to our re.think depot either for recycle processing, or for quality checking and reuse within the manufacturing process.

Each year you will receive a statement confirming the volume of waste collected and processed, and the CO₂ saving achieved through avoiding landfill.

For more information, and to sign up to the scheme, please contact our Transport team on 0151 548 7111.

Furniture Recycling

According to Waste & Resource Action Programme (WRAP) it is estimated that 1.2 million office desks and 1.8 million office chairs end up in landfill every year, making it the most common way to dispose of old or unwanted furniture.

re.think Furniture Recycling is another major part of the first pillar to the re.think programme, providing access to a nationwide collection and recycling service for our customers as a simple, sustainable solution for the disposal of old or unwanted furniture. Collections can be made either from your warehouse, or from your customer during delivery of new furniture.

Through this scheme, any furniture we collect is returned to our re.think depot and is stripped down, segregated, and fully recycled - avoiding landfill. We handle every part of the process, so our dealers don't have to lift a finger. With re.think, our dealers and partners can offer their valued customers a fantastic, sustainable furniture disposal solution at a fraction of the cost usually associated with waste management.

For efficient recycling, we dismantle each product and segregate the materials as follows:



- **Wood**
Board types are segregated and recycled into other products, or used as green energy.



- **Metal**
Metal materials are separated and can be recycled many times over.



- **Plastics**
Plastics are segregated according to their unique number, as per the Plastics Industry Association's coding system, to prevent cross-contamination and the ensuing waste.



- **Fabric**
Fabric is segregated into vinyl, synthetic and wool.



- **Foam**
Foam is returned to our foam supplier on a closed loop recycle chain.

To access this service, use the below table to identify the product classification, quantity, and collection address, then raise an order through your usual process - and we will do the rest.

CODE	DESCRIPTION
RET-01	Desking & Tables
RET-02	Wooden Pedestals
RET-03	Conference / Task Chairs
RET-04	Soft Seating (per seat)
RET-05	Steel Storage
RET-06	Wooden Storage
RET-07	Screens (Desk or Free Standing)

Upon completion of a recycling order, you will receive a re.think recycling report highlighting the number of items you have saved from landfill and the CO₂ saving achieved from this process.

For a full breakdown of our recycling costs, please ask your account manager.



Furniture Remanufacturing



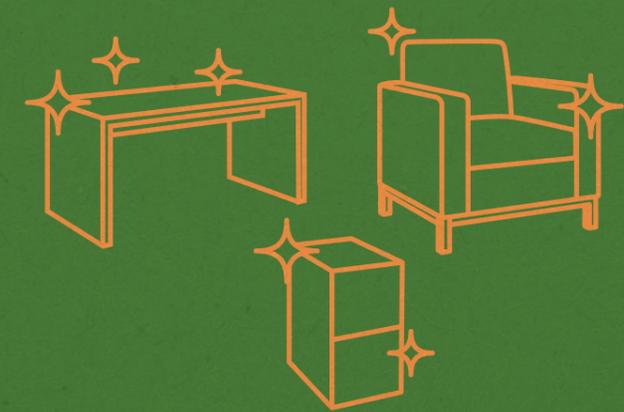
In the ongoing fight against climate change, innovation is one of our greatest strengths, giving rise to exciting new solutions for sustainability.

The third pillar of re.think, re.manufacturing, is encompassed by the remanufacturing service we provide. We utilise our state-of-the-art manufacturing facilities to breathe new life into old or unwanted office furniture, giving a second chance to products at end-of-life and saving them from landfill.

Through modern manufacturing processes that combine the efficiency of automation with the craftsmanship of expert hands, we are able to resize desks, convert pedestals to lockers, and re-upholster task chairs, sofas, and booths, cleaning and quality checking as we go.

This is a completely bespoke service, as every remanufacturing project deserves to be treated with utmost care, and we recognise that no two enquiries are the same.

For more information, please contact your account manager.



How The Waste Is Recycled

Through re.think, materials that would become waste instead find new life in a myriad of ways. Through comprehensive and responsible recycling, with carefully curated partnerships with suppliers and handlers, a circular economy is created that ensures no part of the furniture or packaging that we handle goes to landfill.

A product that encompasses this concept is our Everly chair – made from certified regenerated plastic (post-consumer industrial plastic) obtained from the processing and regeneration of plastic bottles or food packaging, or waste derived from recycling.

In the creation of Everly, no new plastic is introduced into the environment and waste materials are recovered.



The below are some examples of what happens to each material recovered from re.think:

Wood

Wood can be chipped or shredded and used as mulch or in composite materials. High-quality wood can be reclaimed and reused directly in other furniture or construction projects.

Through re.think, much of the wood material here goes off-site to large biomass burners which generate green energy, while some is used within our own on-site biomass burner to generate heat for our factories.

Metal

Metals are sorted by type (e.g. steel, aluminium), cleaned, and melted down. The metals can then be remade into products such as cans and containers, or construction materials.

Plastics

Plastics are identified and separated according to the unique numbers assigned to them by the Plastics Industry Association.

These categories allow clearer segregation for improved recyclability. Each of these plastics are shredded into smaller pieces, melted, and reformed into pellets or new shapes. These pellets are used to produce new products, including some office furniture components, office supplies, or recycled plastic containers and bottles.

Fabric

Fabrics are shredded into fibers. These fibers can be respun into yarn or matted into nonwoven fabrics. Can be used for acoustic panels, or as new textiles for upholstery and clothing.

During processing at our re.think depot, fabric is segregated into vinyl, synthetic and wool. Wool is returned to our fabric supplier on a closed loop recycle chain. Vinyl and synthetics are segregated and bailed to be recycled and re-processed.

Foam

Foam is ground into small pieces, rebonded into new foam products, or melted and reformed. Can become cushioning materials for packaging, or rebonded foam for furniture cushions.

Via re.think, any foam that can be removed from the product is returned to our foam supplier on a closed loop recycle chain, and is put back into the manufacturing process. As with fabric, any foam that cannot be removed is segregated and disposed of via a regulated supplier.



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